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questions or news to  
[newsletter@dircks.com](mailto:newsletter@dircks.com).

You can also view the  
online version of this  
newsletter at [Dircks.com](http://Dircks.com).

#### INSIDER STAFF NATALIE MCDONALD

## A YEAR OF GROWTH

Here at Dircks, 2019 was a year of growth – growth in the amount of families and companies we delivered peace of mind to, growth to our prestigious awards collection, and growth with our involvement in the community.

We did not simply move over 4,000 families and companies in the last year, we moved them The Dircks Way, which is reflected in our numerous awards in 2019. At the annual Mayflower Convention, Dircks received these prestigious awards – the Customer Choice Award, which recognizes Mayflower agents who are the top achievers nationally dedicated to quality service performance, the Fleet Safety Award, which recognizes agents whose drivers best serve our customers and the public by ensuring they travel as safely as possible on the road, and the Admiral's Club Award for being named the second largest residential moving booker in the country and the second largest national account moving booker in the country. We were also recognized as an Industry Leaders of Arizona Award finalist, and named Move for Hunger's Mover of the Month for the month of September.



To top off a great year, we were proud to provide hundreds of local commercial moves for customers such as Arizona State University, Mayo Clinic, USAA, Discount Tire, and APS.

One of our missions is to leave our community better than we found it, and 2019 was no exception. Dircks reached a new milestone in our efforts to support our friends at Move for Hunger

and reduce waste and fight hunger by delivering over 20,000 pounds of food to those in need, teamed up with our friends at Follow Your Heart Animal Rescue to help move foster dogs into new homes at the Arizona Society of Human Resources Management Conference, and stored and distributed over 12 million cookies for the Arizona Girl Scouts, just to name a few.

We could not have had such a successful year without you – our clients, team members, partners, families, and friends. Thank you, and we look forward to Delivering Peace of Mind with you in 2020!



# EMPLOYEE NEWS

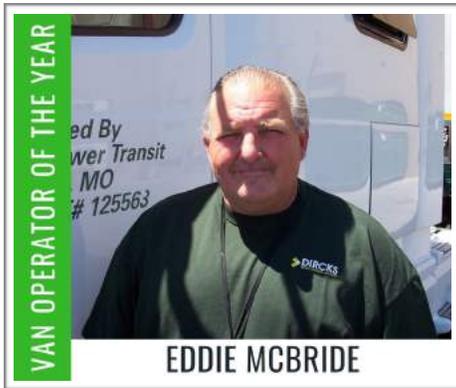
## CONGRATS, GRADS!

As chair of the Arizona State University Alumni Association’s Board of Directors, Rick Dircks had the honor of congratulating 6,100 undergraduate students receiving their degrees on behalf of the Alumni Association, and welcoming them to the family of over 448,000 alumni around the world during the fall 2019 commencement ceremony.



## EMPLOYEES OF THE YEAR

Congratulations to our 2019 employees of the year, and thank you for your dedicated service to our customers!



# NEWSWORTHY

## WRAPPING UP FOOTBALL SEASON



We're proud to wrap up another successful season as the Official Mover of Sun Devil Athletics and the Arizona Cardinals. Dircks ended the college football season in El Paso, Texas where the Arizona State Sun Devils beat the Florida State Seminoles in the Sun Bowl. This was the final of six road games for the Sun Devils, in which Dircks followed, making sure their equipment arrived safely and on-time for game day!



The Dircks crew also made their final trip of the NFL season to help load up the plane headed for Los Angeles for the Cardinals' last game of the season against the Rams. Dircks is never far behind the team to make sure they have everything needed while on the road!

## DIRCKS MOVING FOR HUNGER



We were honored to be named Move for Hunger's Mover of the Month for the month of September! Since teaming up with Move for Hunger, Dircks has delivered over 20,134 pounds of food! That's enough to provide over 16,778 lifesaving meals for those struggling in our community. With more than 600,000 people facing hunger in Maricopa County, our team is proud to help reduce waste and fight hunger in Arizona.

## A NEW USE FOR DIRCKS BOXES

Our boxes have never looked better! We were happy to donate boxes to Children's Cancer Network for their annual Superhero Saturday Family Fort Building Contest, where kids let their creativity fly by building their very own unique forts. Awesome job to all the families that participated... We loved seeing how they turned out!



# GOOD MOVES AND THE BAD

## GOOD MOVE

As a Fiesta Bowl Life Board Member for over 20 years, Rick Dircks volunteers as a liaison for ESPN, the television network that carries the game. Although the Fiesta Bowl is known for football games, the organization also gave back \$2.5 million just this past year to charities in the community!



## BAD MOVE

Dircks can move your couch much easier than this method!