

## IN THIS ISSUE

### TABLE OF CONTENTS

#### PAGE 2 EMPLOYEE NEWS

Thank You, Van Operators  
Get to Know Joe Sorholus

#### PAGE 3 NEWSWORTHY

Ready for When MLB  
Returns  
Bringing Back the Books  
Gearing Up to Move the  
Suns

#### PAGE 4 GOOD MOVES & THE BAD

U of A Supplier Showcase  
We Got This?

We would enjoy your  
feedback!  
E-mail your comments,  
questions or news to  
[newsletter@dircks.com](mailto:newsletter@dircks.com).

You can also view the  
online version of this  
newsletter at [Dircks.com](http://Dircks.com).

#### INSIDER STAFF NATALIE MCDONALD

## THE REASON BEHIND OUR SUCCESS

Now more than ever, we are especially grateful for the teams we have in place at Dircks and our sister company, Horizon. It is because of the hard work of both our Dircks and Horizon teams that both companies have seen such success. With that said, we are extremely proud to have six members of our team recognized by both Mayflower and United for their personal achievements at this year's UniGroup national sales and operations conference, recently held in St. Louis.

We are so proud to be represented in both the Mayflower and United Masters Clubs. The Masters Club is a reward and recognition program for agency sales representatives for exceptional sales achievement during the past year. Representing Dircks Moving & Logistics in Mayflower's Masters Club are Steve Hook, Scott Krenz, and Michael Tull, while David Johnson and Lynette Wells represent Horizon Moving & Logistics in United's Masters Club for the Residential Household Goods business segment.



Within the Masters Club, a "best of the best" group, the Inner Circle, honors the top salespeople in each of their business segments. Rick Dircks has been awarded this prestigious honor for the National Account Household Goods business segment.

This news comes after Dircks was recently named a winner of two other significant

Mayflower awards – the Customer Choice Award and the Fleet Safety Award. The Customer Choice Award honors the top rated Mayflower agent for quality based on our customer scores. This award is the result of the hard work of our entire team, as the scores are determined based on each of the stages of a move. The Fleet Safety Award recognizes the highest driver safety scores of all UniGroup agents, and would not be possible without the hard work put in by our Van Operators.

Congratulations to our entire team for your contributions to receiving these awards - you are the reason behind our success!

# EMPLOYEE NEWS

## THANK YOU, VAN OPERATORS!

We are so proud to announce that Dircks Van Operators Gary and Donna Eaves have been recognized as Mayflower's January Van Operator of the Month Runner Up for the Western Region Household Goods category! Additionally, Dircks Van Operators Clarence Brown, Eddie McBride, and Evaristo Sanchez received Honorable Mentions.



We would not be successful without the hard work and dedication to our customers put in by our incredible team of Van Operators. Thank you for all that you do!

## GET TO KNOW...



### JOE SORHOLUS SAFETY & QUALITY CONTROL MANAGER

As our Safety & Quality Control Manager, Joe is responsible for ensuring our household goods and warehouse crews have the proper training they need to meet and exceed not only Dircks' expectations, but our valued customers' expectations as well. On the safety side, Joe ensures our Van Operators are running the road safely and that they have everything they need to make their journeys successful. He also has the role of driver recruiter, in which he helps to build a great fleet of safe and successful drivers.

For many of our readers, Joe's name may sound familiar. As a fourth generation truck driver and former Van Operator for Dircks, Joe was perfect to move into this role. He loves spending time with his wife and four children, so after driving for the past sixteen years, Joe was happy to come off of the road and stay home with his family, while still staying on the Dircks team! Before transitioning into his new role, Joe was most recently named Mayflower's Van Operator of the Year Runner Up and Dircks' Owner Operator of the Year in 2017.

In his free time, Joe loves to camp with his family and play and watch golf.



# NEWSWORTHY

## READY FOR WHEN MLB RETURNS

Although this year's regular baseball season is delayed, Dircks will be there to help our MLB friends get back in the swing of things once baseball returns! For over 20 years, Dircks has been a proud service partner and sponsor of the Arizona Diamondbacks and the Oakland A's. This past spring training season, Dircks was entrusted to move the team's equipment and players' luggage during the Oakland A's time here in the desert. Team Dircks is ready to do the same for the Arizona Diamondbacks when baseball returns!



## BRINGING BACK THE BOOKS

We are proud to be supporting the Arizona State University Library renovation project once again. This phase has us moving 291,000 books between 6 locations to consolidate and reposition collections now that the construction at Hayden Library is complete.

## GEARING UP TO MOVE THE SUNS

Team Dircks is proud to be involved with many of the sports teams here in Phoenix, and are looking forward to helping the Phoenix Suns move into the Arizona Veterans Memorial Coliseum while their home at the Talking Stick Resort Arena is being renovated. Once the renovations are complete, we will move them back into the Talking Stick Resort Arena.



Photo courtesy of CNBC

# COMMUNITY SPOTLIGHT



We at Dircks believe that it is our responsibility to leave the community better than we found it, and times like these are no exception. We wanted to highlight and share an organization that is doing great things in our community, and one that we love being involved with. The Society of St. Vincent de Paul's mission is to feed, clothe, house and heal those in need. If you are looking for a way to become involved, we encourage you to visit St. Vincent de Paul's website ([stvincentdepaul.net](http://stvincentdepaul.net)) to learn more.



# GOOD MOVES AND THE BAD

## GOOD MOVE

Dircks is proud to be a preferred moving partner of all three state universities in Arizona. We had a great time talking employee relocations and office moves at the Supplier Showcase with our partners and friends at the University of Arizona!



## BAD MOVE

Sometimes, you don't always "got this"!