



THE DIRCKS Insider

IN THIS ISSUE

TABLE OF CONTENTS

PAGE 2 EMPLOYEE NEWS

Sun Devil 100: Dircks
Named a Fastest-Growing
Company
Get to Know Lisa Bagford

PAGE 3 NEWSWORTHY

The Mover of Champions
Safety First
Logistics is on the Move

PAGE 4 GOOD MOVES & THE BAD

Family Heirloom Found
Four Years Later
Wash-N-Go

We enjoy your feedback!
E-mail your comments,
questions or news to
newsletter@dircks.com.

INSIDER STAFF
NATALIE MCDONALD

CHAMPIONING FOR OUR COMMUNITY

As Arizona's largest and most diversified moving company, we truly believe that we have a responsibility to be an advocate and champion for both our industry and our community. We pride ourselves on doing business with values and integrity while serving our local community. With that said, we are delighted to share that Dircks has recently been recognized by three local organizations for being a community leader in the Valley.



We are so honored to once again be named a Torch Awards for Ethics finalist by the Better Business Bureau! The Torch Awards for Ethics recognizes the efforts made by businesses to help contribute to an honorable marketplace. As the highest honor the BBB bestows upon a company, we could not be prouder of our team for earning this recognition. We are so grateful to them for Delivering Peace of Mind to our customers with ethics and character each and every day. We are looking forward to celebrating with the other finalists and members of the community at the awards ceremony later in the year where the winners will be announced.

We are also extremely proud to have been named a Business Excellence Award finalist by the Tempe Chamber of Commerce. This award recognizes companies whose practices in business and employee development, community involvement and customer service exemplify excellence. We are especially grateful to be recognized within our first year of having a facility in Tempe, home to our Business Services team, and being a member of the Tempe Chamber of Commerce! Learn more by viewing our Business Excellence Award finalist video [here](#).

The accolades mentioned above would not be possible without the incredible team members that embody our values and embrace our culture. That is why we are honored to announce that Dircks has been named to the inaugural list of Top Workplaces in Arizona by azcentral! Top Workplaces celebrates nationally recognized companies that make the world a better place to work together by prioritizing a people-centered culture and giving employees a voice. Voted on by

employees, winners are selected based on an anonymous and comprehensive survey measuring fifteen cultural drivers that are critical to an organization's success, including employee experiences, workplace policies, and leadership.



Thank you for allowing us the opportunity to share our successes and heartfelt gratitude to our team. We are so fortunate to have them championing for our company and for our community!

EMPLOYEE NEWS

SUN DEVIL 100: DIRCKS NAMED A FASTEST-GROWING COMPANY

Congratulations to Chip and Rick Dircks for once again being named to the prestigious Sun Devil 100 Class of 2021! Presented by the Arizona State University Alumni Association, the Sun Devil 100 celebrates the achievements of ASU alumni who own or lead



businesses across the globe that demonstrate the best in innovation, growth, and entrepreneurial spirit. This is the fifth consecutive year that Dircks has been recognized as a top 100 fastest-growing company on the Sun Devil 100 list!

View Chip and Rick's virtual induction into the Sun Devil Class of 2021 [here](#).



GET TO KNOW...

LISA BAGFORD CONTROLLER

With the addition of Lisa as our Controller, Dircks adds another Sun Devil to our team roster! Lisa is a "Double Devil", having graduated with both her Bachelor's and Master's in Accountancy from Arizona State University. She received her CPA license in 2018. She enjoys the collaborative effort made by the team here at Dircks and says that the best part of her job is that no one hesitates to step in and help out.

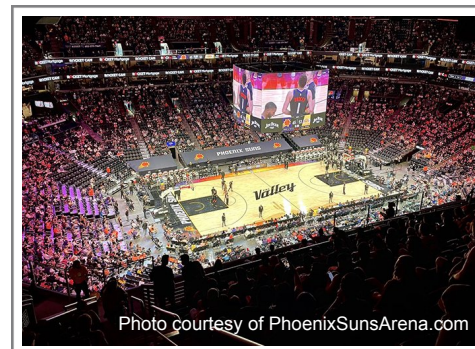


Although originally from Seattle, Lisa has been enjoying the Phoenix Valley for most of her life. During her free time, you can find Lisa enjoying live music, cheering on the Iowa Hawkeyes, or playing with the pup she dog-sits for.

NEWSWORTHY

THE MOVER OF CHAMPIONS

Just prior to becoming the NBA Western Conference champions, Dircks was proud to assist the Phoenix Suns during their arena renovations. Dircks moved the Suns into the Arizona Veterans Memorial Coliseum while their home at the Phoenix Suns Arena was renovated. Once the renovations were complete, we moved the team back into the Phoenix Suns Arena, as well as into their new state-of-the-art practice facility.



SAFETY FIRST

Safety is a top priority here at Dircks, which is why we are proud to share that we have been recognized as a top five agent for Mayflower for our Safety Performance Rating! This rating reflects agencies' commitment, time, and attention in executing safety plans to ensure that our van operators, our customers' belongings, and the motoring public all reach their destination safely. Thank you to our Operations Team for your dedication to incorporating safety into our company culture and values, and to our Van Operators who live out those values each day!



LOGISTICS IS ON THE MOVE

We are excited to announce that our Logistics division is increasing our Phoenix area footprint and moving to a larger facility to better serve our clients' evolving needs. This new warehouse joins our four other Valley facilities, totaling 550,000 square feet.

The addition of this new facility, spanning 250,000 square feet, will result in additional warehousing space, as well as a more efficient and specialized experience for our clients. Our anticipated move date is late summer of 2021. Stay tuned!



GOOD MOVES AND THE BAD



BAD MOVE

This is not an approved method for wash-n-go.

GOOD MOVE

Moving can be a stressful experience in and of itself – now imagine moving and losing your wedding ring in the process. That is what happened to Geena during a previous move four years ago. When Geena and her family moved again recently, they choose Dircks and could not be happier that they did! They were shocked when our driver, Evaristo, found the missing ring years later! As it turns out, the ring was placed in a dresser drawer during the move four years ago and was thought to be lost. The ring was a family heirloom and held much sentimental value to Geena and her family. While reassembling the dresser, Evaristo found the ring! According to Geena, this was the best move out of the five that they have done over the years. She says that not only was Evaristo and his crew a great bunch of guys, finding that ring was the cherry on top! Thank you Evaristo and team for always going above and beyond for our customers!

